

Are pets allowed?

Unfortunately, pets are not allowed at the cottage.

Is smoking allowed?

No, this is a smoke-free cottage. Please limit smoking to outdoors.

What is the source for the water?

The water to the cottage is provided by the Town of Whitchurch-Stouffville. However, we recommend that you use bottled water for drinking.

Does the cottage operate on a septic system?

Yes it does. We will provide you with simple guidelines on proper usage prior to your arrival.

Are overnight guests allowed?

Yes, as long as the total number of people (including children) at any time does not exceed the maximum in your packages.

Is there a telephone?

Yes, there is for local calls only. As there is a Long Distance Block on the phone line, any long distance call can only be made using telephone cards or calling collect.

What are some of the nearby activities?

- Cedar Beach and Trailer Park – Offers access to sandy beach, picnic areas and playground.
- Magic Hill Farm
- Heritage Railway.
- Numerous golf courses, driving ranges, batting cage, mini golf, swimming, country market, restaurants.
- Trails around the lake or back woods.
- Great Blue Heron Casino (35 minutes away)
- See www.stouffvilleonline.com for complete directory and tourism guide.
- Visit our home page for links to some of these attractions.

How does the booking process work?

Step 1: Read information on the cottage, reservation packages etc. in detail

Step 2: Call or e-mail to confirm availability and to request a reservation for the dates of your choice

Step 3: If the dates are available, we will e-mail/fax you a Rental Agreement Form

Step 4: Fax back the signed Rental Agreement Form along with the appropriate financial deposit.

Step 5: Once we have received and reviewed the signed Rental Agreement Form and cleared the appropriate deposit, we will email you a confirmation of your booking.

Step 6: Approximately a week prior to the start of your rental period, we will email you a detailed information package on driving directions, obtaining keys, parking etc.

What charges am I responsible for?

Renters are responsible for the payment of "Total Charges", which include the full accommodation charges based on the chosen Reservation Package plus a "Security Deposit" in the amount of \$500.

How much notice do I need to book the cottage?

Ideally, we prefer to receive booking requests as early on in the season as possible. However, we accept rental requests up to one week in advance of a rental period.

What happens if/when I want to cancel my reservation?

Contact us for details

Who is responsible for cleaning the cottage?

Cottage cleaning is not included with the rental. The renter is responsible for cleaning up the cottage prior to departure and ensuring that it is left clean and tidy.

Where can I find more detailed information?

Please feel free to let us know specific details you may require related to the cottage, reservation packages, rental processes etc.